

PUBLIC WATER SUPPLY DISTRICT NO. 13
OF JACKSON COUNTY, MISSOURI
99 LAKE LOTAWANA, MO. 64086-9715
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February 23, 2023

To Our Valued Customers

The time has come for us to change our online payment company from Payment Service Network (PSN) to Nexbillpay. **The last draft date for PSN is 3-15-2023.**

You will need to be registered with Nexbillpay for your payment in April. **Nextbillpay draft date is the 12th of each month, starting 4-12-2023.** You can not pick any other date, they only do it on the 12th. NO information will transfer from PSN to Nextbillpay. You MUST register with Nextbillpay.

We have decided to change online service do to many customers having troubles with their account just stopping, not being able to get it set up for auto pay, cost per and a whole list of issues. The charges for this online payment service is as follows:

*Online Payment Portal – Visa,MC,Discover & Aex
Credit/Debit Card amount \$0.01 - \$200.00 fee is \$2.50
\$200.01 - \$5,000.00 fee is 2.75%
E-Check \$0.01 - \$5,000.00 fee is \$1.00

The above rates are the same for payment by phone. Credit/Debit card costs are the same as above if you pay in the office. This is a cheaper rate than PSN.

Please go to the website: www.pwsd13jaco.com on **March 22, 2023 or later to register your new account/autopay.** You will need your account number and the main name on the account to register. Please feel free to contact me with any issues or concerns.

Sincerely



Mitzi Dawson
Office Manager

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